



PRODUCT	: LCD MODULE
MODEL NO.	:
SUPPLIER	:
DATE	: July 28, 2007

SPECIFICATION

Revision: 1.2

This module uses ROHS material

If there is no special request from customer, SHENZHEN SANHEJULI TECHNOLOGY CO.,LTD will not reserve the tooling of the product under the following conditions:

- 1. There is no response from customer in two years afte SHENZHEN SANHEJULI TECHNOLOGY CO.,LTD submit the
- 2. There is no order in two years after the latest mass production.

And correlated data (include quality record) will be reserved one year more after tooling was discarded.

TRULY SEMICONDUCTORS LTD: CUSTOMER:

Quality Assurance Department:Approved by:	Approved by:
Technical Department:	



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REVISION RECORD

REV NO.	REV DATE	CONTENTS	REMARKS
0.1	2007-1-26	First Release	Preliminary
1.0	2007-2-12	Full spec	
1.1	2007-3-3	Modify the drawing	p.5
1.2	2007-7-28	Modify the drawing	p.5





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WRITTEN BY	CHECKED BY	APPROVED BY
ZHENG XUE JUAN	HOU LI JUN	WU RU JIAN

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n GENERAL INFORMATION

Item	Item Contents	
LCD Type	TFT TRANSMISSIVE	/
Viewing direction	9:00	O' Clock
Glass area (W × H)	52.74×74.40	mm^2
Active area (W×H)	48.60×64.80	mm^2
Number of Dots	240(RGB) ×320	/
Driver IC	IL19320/IL19325/SPFD5408/HX8347/R61505U/SSD1289	/
Colors	262K	/
Backlight Type	LED	/
Module Power consumption	290(typ)	mw
Interface Type	System parallel interface	
Input voltage	2.8	V

NABSOLUTE MAXIMUM RATINGS

Parameter	Symbol	Min	Max	Unit
Supply voltage for logic	$V_{ m DD}$	-0.3	4.0	V
Input voltage	$ m V_{IN}$	-0.3	VDD+5.0	V
Operating temperature	Тор	-20	70	°C
Storage temperature	Tst	-30	80	°C
Humidity	RH		90%(Max60°C)	RH

nelectrical Characteristics

DC CHARACTERISTICS

Parameter	Symbol	Min	Тур	Max	Unit
Supply voltage for logic	V_{DD} - V_{SS}	2.7	2.8	2.9	V
Input Current	Idd	-	15.59	23.38	mA
Input voltage ' H ' level	V_{IH}	$0.8V_{\mathrm{DD}}$	V_{DD}	V_{DD}	V
Input voltage 'L' level	V_{IL}	0	0	$0.2V_{\mathrm{DD}}$	V
Output voltage ' H ' level	Voh	$0.8V_{\mathrm{DD}}$	V_{DD}	V_{DD}	V
Output voltage 'L'level	Vol	0	0	$0.2V_{\mathrm{DD}}$	V

n TIMING OF POWER SUPPLY

PLEASE REFER TO THE DRIVER IC SPECIFICATION.

n BACKLIGHT CHARACTERISTICS

Item	Symbol	Min.	Typ.	Max.	Unit	Condition
Forward voltage	Vf	3.0	3.2	3.4	V	If= 75 mA
Luminance	Lv	2800	3300	3800	cd/m ²	$\Pi = 73 \Pi \Lambda$
Number of LED	-	5		Piece	-	
Connection mode	р	parallel		-	-	

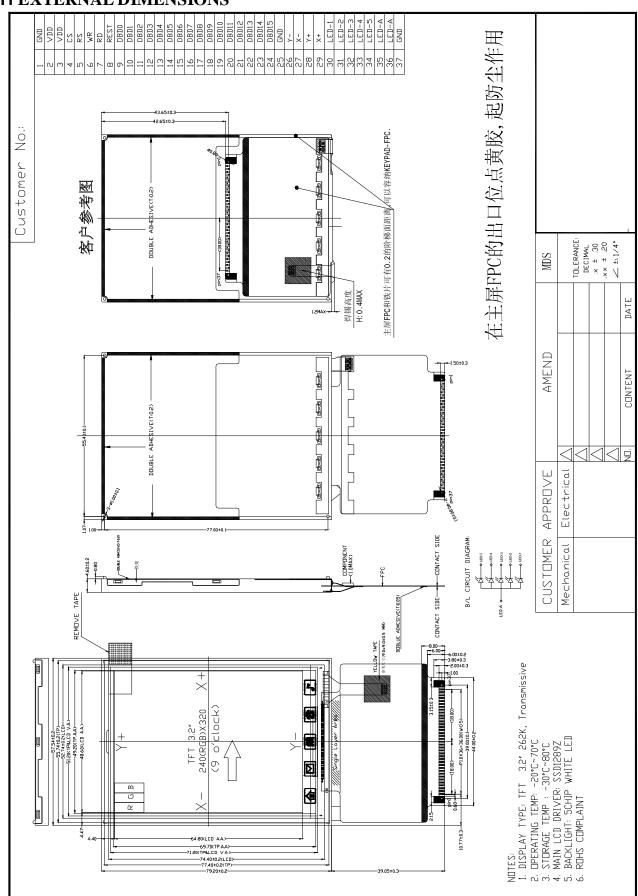
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n EXTERNAL DIMENSIONS







nelectro-optical characteristics

Item		Symbol	Condition	Min	Тур	Max	Unit	Remark	Note
Dagnanga	Response time						ms	FIG.3	4
Response	ume	Tr+Tf	θ=0°				ms	FIG.3	4
Contrast r	atio	Cr	Ø=0°	120	160			FIG 4.	1
Luminar uniform		δ WHITE	Ta=25 °C	70	80		%	FIG 4.	3
Surface Lum	inance	Lv		120	160		cd/m ²	FIG 4.	2
			Ø = 90°	50	60		deg	FIG 5.	6
Viewing and	o rongo	θ	Ø = 270°	50	60		deg	FIG 5.	6
Viewing angl	e range	O	$\emptyset = 0^{\circ}$	30	40		deg	FIG 5.	6
			Ø = 180°	50	60		deg	FIG 5.	6
	Red	X		0.57	0.62	0.67			
	Reu	y		0.29	0.34	0.39			
	Green	X	θ=0°	0.27	0.32	0.37			
CIE (x, y)	y)	y	Ø=0°	0.55	0.60	0.65		FIG 4.	5
chromaticity		X	Ta=25 ℃	0.09	0.14	0.19		110 4.	3
	Diue	y	1 a-25 C	0.02	0.07	0.12			
	White	X		0.24	0.30	0.36			
	vv III.e	у		0.25	0.31	0.37			

Note 1. Contrast Ratio(CR) is defined mathematically as For more information see FIG 4.:

Contrast Ratio = Average Surface Luminance with all white pixels (P₁,P₂, P₃,P₄,P₅)

Average Surface Luminance with all black pixels (P₁, P₂, P₃,P₄, P₅)

Note 2. Surface luminance is the center point across the LCD surface 500mm from the surface with all pixels displaying white. For more information see FIG 4.

Lv = Average Surface Luminance with all white pixels $(P_1, P_2, P_3, P_4, P_5)$

Note 3. The uniformity in surface luminance , δ WHITE is determined by measuring luminance at each test position 1 through 5, and then dividing the maximum luminance of 5 points luminance by minimum luminance of 5 points luminance. For more information see FIG 4.

d WHITE = Minimum Surface Luminance with all white pixels $(P_1, P_2, P_3, P_4, P_5)$ Maximum Surface Luminance with all white pixels $(P_1, P_2, P_3, P_4, P_5)$

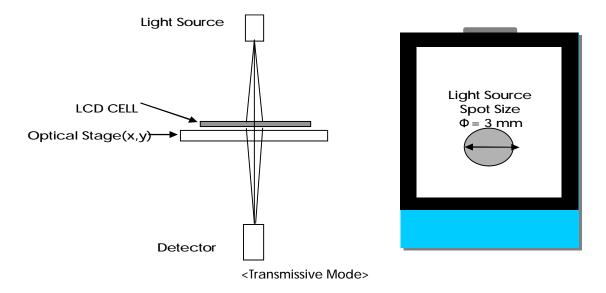
- Note 4. Response time is the time required for the display to transition from White to black(Rise Time, Tr) and from black to white(Decay Time, Tf). For additional information see FIG 3.
- Note 5. CIE (x, y) chromaticity, The x,y value is determined by measuring luminance at each test position 1 through 5, and then make average value

Note 6. Viewing angle is the angle at which the contrast ratio is greater than 2, for TFT module the contrast ratio is greater than 10. The angles are determined for the horizontal or x axis and the vertical or y axis with respect to the z axis which is normal to the LCD surface. For more information see FIG 5.



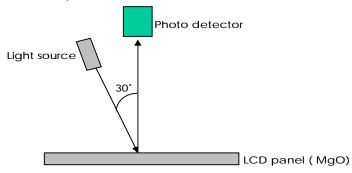


FIG. 1 Optical Characteristic Measurement Equipment and Method



<Transmissive Mode>

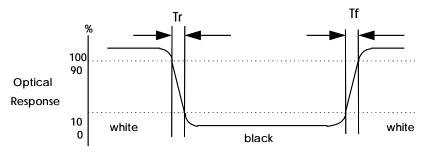
FIG. 2 Measuring method for optical characteristics in Reflective mode



<Reflective Mode>

FIG. 3 The definition of Response Time

The response time is defined as the following figure and shall be measured by switching the input signal for "black" and "white".



The values specified are at an approximate distance 500 m m from the LCD surface at a viewing angle of Φ and θ equal to 0° .Measurement condition : Refer to next pages (B - light source , Halogen Lamp, with polarizer)



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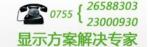
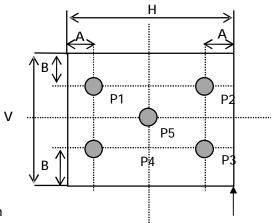


FIG. 4 Measuring method for Contrast ratio, surface luminance, $\mathbf{Luminance}$ uniformity, CIE (x, y) chromaticity

<measuring point for luminance variation> <measuring point for surface luminance>



A : 5 mm

B:5 mm

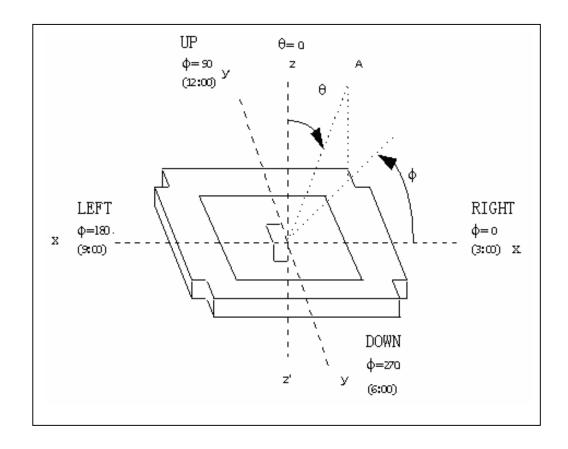
Active Area

Light source spot size \emptyset =2mm H,V : Active Area

measurement device is TOPCON luminance meter BM-7

FIG. 5 The definition of viewing angle

<dimension of viewing angle range>







n INTERFACE DESCRIPTION

Pin No.	Symbol	Level	Description
1	GND	VSS	Ground.
2	VDD	2.8V	Power supply for LCD.
3	VDD	2.8V	Power supply for LCD.
4	CS	H/L	Chip selection.
5	RS	H/L	Command / data select pin.
6	WR	H/L	Write signal.
7	RD	H/L	Read signal.
8	REST	H/L	Reset signal.
9~24	DBD0~DBD15	H/L	Data bus.
25	GND	VSS	Ground.
26	Y-	-	Touch panel coordinate in the down side of envisage drawing.
27	X-	-	Touch panel coordinate in the left side of envisage drawing.
28	Y+	-	Touch panel coordinate in the up side of envisage drawing.
29	X+	-	Touch panel coordinate in the right side of envisage drawing.
30	LED-1	-	LED light cathode.
31	LED-2	-	LED light cathode.
32	LED-3	-	LED light cathode.
33	LED-4	-	LED light cathode.
34	LED-5		LED light cathode.
35	LED-A	-	LED light anode.
36	LED-A	ı	LED light anode.
37	GND	VSS	Ground.

n APPLICATION CIRCUIT

Please consult our technical department for detail information.

n INITIAL CODE

Please consult our technical department for detail information



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n RELIABILITY TEST

No.	Test Item	Test Condition	Inspection after test
1	High Temperature Storage	80±2°C/200 hours	
2	Low Temperature Storage	-30±2°C/200 hours	
3	High Temperature Operating	70±2℃/120 hours	Inspection after 2~4hours storage at
4	Low Temperature Operating	-20±2℃/120 hours	room temperature, the sample shall be free
5	Temperature Cycle	-20±2°C ~25~70±2°C ×10cycles (30min.) (5min.) (30min.)	from defects: 1. Air bubble in the
6	Damp Proof Test	50°C±5°C×90%RH/120 hours	LCD;
7	Vibration Test	Frequency: 10Hz~55Hz~10Hz Amplitude: 1.5mm, X, Y, Z direction for total 3hours (Packing condition)	2.Sealleak;3.Non-display;4.missing segments;5.Glass crack;
8	Drooping test	Drop to the ground from 1m height, one time, every side of carton. (Packing condition)	6.Current Idd is twice higher than initial value.
9	ESD test	Voltage:±8KV R: 330Ω C: 150pF Air discharge, 10time	

Remark:

- 1. The test samples should be applied to only one test item.
- 2. Sample size for each test item is 5~10pcs.
- 3. For Damp Proof Test, Pure water(Resistance \geq 10M Ω) should be used.
- 4.In case of malfunction defect caused by ESD damage, if it would be recovered to normal state after resetting, it would be judge as a good part.

Using ionizer(an antistatic blower) is recommended at working area in order to reduce electro-static voltage.

When removing protection film from LCM panel, peel off the tag slowly(recommended more than one second) while blowing with ionizer toward the peeling face to minimize ESD which may damage electrical circuit.

- 5.EL evaluation should be excepted from reliability test with humidity and temperature: Some defects such as black spot/blemish can happen by natural chemical reaction with humidity and Fluorescence EL has.
- 6.Please use automatic switch menu(or roll menu) testing mode when test operating mode



n INSPECTION CRITERION

OUTGOING QUALITY STANDARD	PAGE 1 OF 4
TITLE:FUNCTIONAL TEST & INSPECTION CRITERIA	Touch Panel Product

This specification is made to be used as the standard acceptance/rejection criteria for Touch Panel product.

1 Sample plan

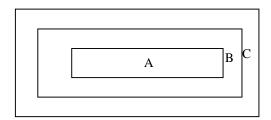
Sampling plan according to GB/T2828.1-2003/ISO 2859-1: 1999 and ANSI/ASQC Z1.4-1993, normal level 2 and based on:

Major defect: AQL 0.65 Minor defect: AQL 1.5

2. Inspection condition

Viewing distance for cosmetic inspection is about 30cm with bare eyes, and under an environment of $20{\sim}40W$ light intensity, all directions for inspecting the sample should be within 45° against perpendicular line.

3. Definition of inspection zone in Touch Panel.



Zone A: character/Digit area

Zone B: viewing area except Zone A (ZoneA+ZoneB=minimum Viewing area)

Zone C: Outside viewing area (invisible area after assembly in customer's product)

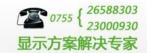
Fig.1 Inspection zones in an LCD.

Note: As a general rule, visual defects in Zone C are permissible, when it is no trouble for quality and assembly of customer's product.

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OUTGOING QUALITY STANDARD	PAGE 2 OF 4	
TITLE:FUNCTIONAL TEST & INSPECTION CRITERIA	MDS Product	

4. Inspection standards

4.1 Major Defect

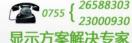
Item No	Items to be inspected	Inspection Standard	Classification of defects
4.1.1	All functional defects	1) No response 2)No missing line 3)No stroke excursion	
4.1.2	Crack	No crack	
4.1.3	Insulated impedance	The X,Y insulated impedance is no less than 10M Ω (DC25V).	Major
4.1.3	linearity	No more than 1.5%	
4.1.4	Outline dimension	Overall outline dimension beyond the drawing is not allowed.	

4.2 Cosmetic Defect

Item No	Items to be inspected	Inspection Standard			Classification of defects	
		For dark/white spot, since $\Phi = \frac{(x+y)}{2}$	/white spot, size Φ is defined $\frac{(x+y)}{2}$			
	Black and	1.			1	
	white Spot		Acceptable Qty		ty	
4.2.1	defect Foreign	Size(mm)	A	В	С	Minor
	Particle,	Ф ≤0.1	Ign	ore		
		$0.10 < \Phi \le 0.15$ $0.15 < \Phi \le 0.20$	2		Ignore	
			1		- IBuore	
		Ф>0.20	C)		



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4.2.2 Newton 1. Regularity ring The area of the newton ring is more than 1/3 area of the touch panel. It's NG. b. The area of the newton ring is less than 1/3 area of the touch panel; and no character affected and line distorted after touch panel lightening. It's ok. 2.Non-regularity Minor a. The area of the Newton ring is more than the 1/2 area of touch panel without lightening. it's NG. b.If it makes the character and line distorted with T/P lightening, any ring is NG. c. The area of the Newton ring is less than the 1/2 area of touch panel with lightening. And no character affected and line distorted. it's OK



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OUTGOING QUALITY STANDARD	PAGE 3 OF 4
TITLE: FUNCTIONAL TEST & INSPECTION CRITERIA	MDS Product
4.2. Cosmetic Defect	

Item No	Items to be inspected	Inspection Standard						Classification of defects
	Black line, White line,	Size(mm)		Acceptable Qty				
		L(Length)	W(Width)	A	Zone	C		
4.2.2	Foreign	Ignore	W≤0.01	Ign	ore			Minor
	material	L≤3.0	0.01 <w≤0.03< td=""><td></td><td>2</td><td></td><td></td><td></td></w≤0.03<>		2			
	under film,	L≤2.0	0.03 <w≤0.05< td=""><td>]</td><td>1</td><td>Ignore</td><td>e</td><td></td></w≤0.05<>]	1	Ignore	e	
			0.05 <w< td=""><td></td><td>as spot ect</td><td></td><td></td><td></td></w<>		as spot ect			
4.2.3	Film scratch		me special angle, $e(mm)$ $W(Width)$ $W \leqslant 0.03$ $0.03 < W \leqslant 0.05$ $0.05 < W \leqslant 0.07$	Acc	Zone B			Minor
			0.07 <w< td=""><td>0</td><td></td><td></td><td></td><td></td></w<>	0				
4.2.4	Glass defect	X(mm	n) Y(mm)	Т —	Z(mm))		



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OUTGOING QUALITY STANDARD	PAGE 4 OF 4	
TITLE:FUNCTIONAL TEST & INSPECTION CRITERIA	MDS Product	

4.3. Cosmetic Defect

Item No	Items to be inspected	Inspection Standard	Classification of defects
4.3.1	Glass deect	(ii) Usual surface cracks $ X(mm) $	Minor
		(iii) Crack Cracks tending to break are not allowed.	Major





n PRECAUTIONS FOR USING LCD MODULES

Handing Precautions

- (1) The display panel is made of glass and polarizer. As glass is fragile. It tends to become or chipped during handling especially on the edges. Please avoid dropping or jarring. Do not subject it to a mechanical shock by dropping it or impact.
- (2) If the display panel is damaged and the liquid crystal substance leaks out, be sure not to get any in your mouth. If the substance contacts your skin or clothes, wash it off using soap and water.
- (3) Do not apply excessive force to the display surface or the adjoining areas since this may cause the color tone to vary. Do not touch the display with bare hands. This will stain the display area and degraded insulation between terminals (some cosmetics are determined to the polarizer).
- (4) The polarizer covering the display surface of the LCD module is soft and easily scratched. Handle this polarizer carefully. Do not touch, push or rub the exposed polarizers with anything harder than an HB pencil lead (glass, tweezers, etc.). Do not put or attach anything on the display area to avoid leaving marks on. Condensation on the surface and contact with terminals due to cold will damage, stain or dirty the polarizer. After products are tested at low temperature they must be warmed up in a container before coming is contacting with room temperature air.
- (5) If the display surface becomes contaminated, breathe on the surface and gently wipe it with a soft dry cloth. If it is heavily contaminated, moisten cloth with one of the following solvents
 - Isopropyl alcohol
 - Ethyl alcohol

Do not scrub hard to avoid damaging the display surface.

- (6) Solvents other than those above-mentioned may damage the polarizer. Especially, do not use the following.
 - Water
 - Ketone
 - Aromatic solvents

Wipe off saliva or water drops immediately, contact with water over a long period of time may cause deformation or color fading. Avoid contacting oil and fats.

- (7) Exercise care to minimize corrosion of the electrode. Corrosion of the electrodes is accelerated by water droplets, moisture condensation or a current flow in a high-humidity environment.
- (8) Install the LCD Module by using the mounting holes. When mounting the LCD module make sure it is free of twisting, warping and distortion. In particular, do not forcibly pull or bend the I/O cable or the backlight cable.
 - (9) Do not attempt to disassemble or process the LCD module.
 - (10) NC terminal should be open. Do not connect anything.
 - (11) If the logic circuit power is off, do not apply the input signals.
- (12) Electro-Static Discharge Control, Since this module uses a CMOS LSI, the same careful attention should be paid to electrostatic discharge as for an ordinary CMOS IC. To prevent destruction of the elements by static electricity, be careful to maintain an optimum work environment.
- Before remove LCM from its packing case or incorporating it into a set, be sure the module and your body have the same electric potential. Be sure to ground the body when handling the LCD modules.
- Tools required for assembling, such as soldering irons, must be properly grounded. make certain the AC power source for the soldering iron does not leak. When using an electric screwdriver to attach LCM, the screwdriver should be of ground potentiality to minimize as much as possible any transmission of electromagnetic waves produced sparks coming from the commutator of the motor.
- To reduce the amount of static electricity generated, do not conduct assembling and other work under dry conditions. To reduce the generation of static electricity be careful that the air in the work is not too dried. A relative humidity of 50%-60% is recommended. As far as possible make the electric potential of your work clothes and that of the work bench the ground potential
- The LCD module is coated with a film to protect the display surface. Exercise care when peeling off this protective film since static electricity may be generated
- (13) Since LCM has been assembled and adjusted with a high degree of precision, avoid applying excessive shocks to the module or making any alterations or modifications to it.
 - Do not alter, modify or change the shape of the tab on the metal frame.
- Do not make extra holes on the printed circuit board, modify its shape or change the positions of components to be attached.
 - Do not damage or modify the pattern writing on the printed circuit board.
 - Absolutely do not modify the zebra rubber strip (conductive rubber) or heat seal connector.
 - Except for soldering the interface, do not make any alterations or modifications with a soldering iron.
 - Do not drop, bend or twist LCM.



Handling precaution for LCM

LCM is easy to be damaged.

Please note below and be careful for handling!

Correct handling:



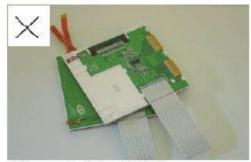


As above picture, please handle with anti-static gloves around LCM edges.

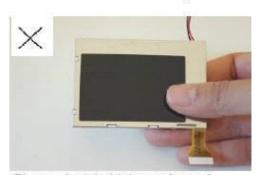
Incorrect handling:



Please don't touch IC directly.



Please don't stack LCM.



Please don't hold the surface of panel.



Please don't stretch interface of output, such as FPC cable.



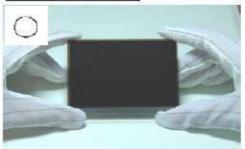


Handling precaution for LCD

LCD is easy to be damaged.

Please note below and be careful for handling!

Correct handling:





As above photo, please handle with anti-static gloves around LCD edges.

Incorrect handling:



Please don't stack the LCDS.



Please don't hold the surface of LCD.



Please don't operate with sharp stick such as pens.



Please don't touch ITO glass without anti-static gloves.



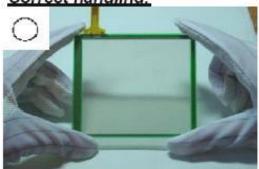
SHENZHEN LCDCTRL TECHNOLOGY CO. ,LTD

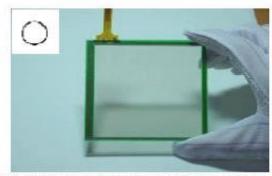


Handling precaution for Touch panel

Touch Panel is easy to be damaged.
Please note below and be careful for handling!

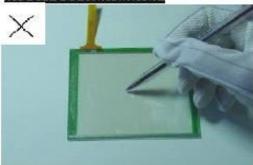
Correct handling:



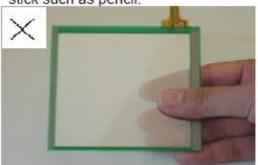


As above picture, please handle with anti-static gloves around touch panel edges.

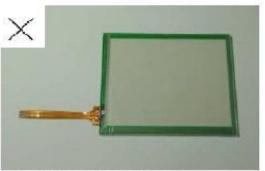
Incorrect handling:



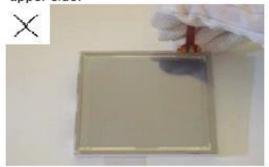
Please don't opertate with sharp stick such as pencil.



Please don't hold the surface of touch panel.



Please keep film surface on upper side.



Please don't hold FPC, stretch FPC, or twist FPC.



Storage Precautions

When storing the LCD modules, the following precaution is necessary.

- (1) Store them in a sealed polyethylene bag. If properly sealed, there is no need for the dessicant.
- (2) Store them in a dark place. Do not expose to sunlight or fluorescent light, keep the temperature between 0°C and 35°C, and keep the relative humidity between 40%RH and 60%RH.
- (3) The polarizer surface should not come in contact with any other objects. (We advise you to store them in the anti-static electricity container in which they were shipped.

Others

Liquid crystals solidify under low temperature (below the storage temperature range) leading to defective orientation or the generation of air bubbles (black or white). Air bubbles may also be generated if the module is subject to a low temperature.

If the LCD modules have been operating for a long time showing the same display patterns, the display patterns may remain on the screen as ghost images and a slight contrast irregularity may also appear. A normal operating status can be regained by suspending use for some time. It should be noted that this phenomenon does not adversely affect performance reliability.

To minimize the performance degradation of the LCD modules resulting from destruction caused by static electricity etc., exercise care to avoid holding the following sections when handling the modules.

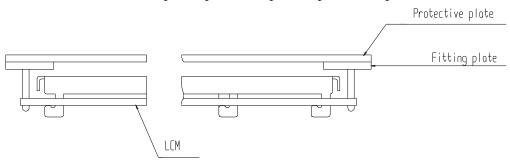
- Exposed area of the printed circuit board.
- -Terminal electrode sections.

n USING LCD MODULES

Installing LCD Modules

The hole in the printed circuit board is used to fix LCM as shown in the picture below. Attend to the following items when installing the LCM.

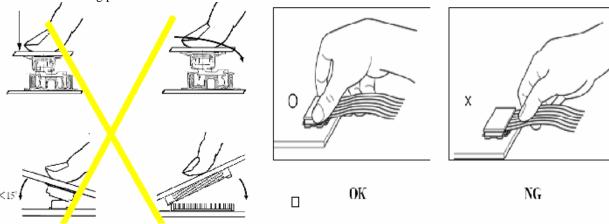
(1) Cover the surface with a transparent protective plate to protect the polarizer and LC cell.



(2) When assembling the LCM into other equipment, the spacer to the bit between the LCM and the fitting plate should have enough height to avoid causing stress to the module surface, refer to the individual specifications for measurements. The measurement tolerance should be ± 0.1 mm.

Precaution for assemble the module with BTB connector:

Please note the position of the male and female connector position, don't assemble or assemble like the method which the following picture shows



Precaution for soldering the LCM



深圳市东大显控科技有限公司 SHENZHEN LCDCTRL TECHNOLOGY CO. LTD

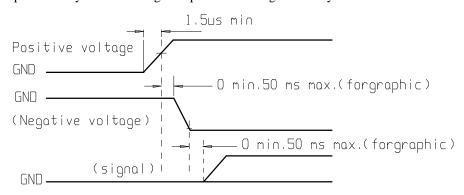


	Manual soldering	Machine drag soldering	Machine press soldering
No ROHS	290°C ~350°C.	330°C ~350°C.	300°C ~330°C.
product	Time : 3-5S.	Speed: 4-8 mm/s.	Time : 3-6S.
product			Press: 0.8~1.2Mpa
ROHS	340°C ~370°C.	350°C ~370°C.	330°C ~360°C.
	Time : 3-5S.	Time: 4-8 mm/s.	Time : 3-6S.
product			Press: 0.8~1.2Mpa

- (1) If soldering flux is used, be sure to remove any remaining flux after finishing to soldering operation. (This does not apply in the case of a non-halogen type of flux.) It is recommended that you protect the LCD surface with a cover during soldering to prevent any damage due to flux spatters.
- (2) When soldering the electroluminescent panel and PC board, the panel and board should not be detached more than three times. This maximum number is determined by the temperature and time conditions mentioned above, though there may be some variance depending on the temperature of the soldering iron.
- (3) When remove the electroluminescent panel from the PC board, be sure the solder has completely melted, the soldered pad on the PC board could be damaged.

Precautions for Operation

- (1) Viewing angle varies with the change of liquid crystal driving voltage (VLCD). Adjust VLCD to show the best contrast.
- (2) It is an indispensable condition to drive LCD's within the specified voltage limit since the higher voltage then the limit cause the shorter LCD life. An electrochemical reaction due to direct current causes LCD's undesirable deterioration, so that the use of direct current drive should be avoided.
- (3) Response time will be extremely delayed at lower temperature than the operating temperature range and on the other hand at higher temperature LCD's show dark color in them. However those phenomena do not mean malfunction or out of order with LCD's, Which will come back in the specified operating temperature.
- (4) If the display area is pushed hard during operation, the display will become abnormal. However, it will return to normal if it is turned off and then back on.
- (5) A slight dew depositing on terminals is a cause for electro-chemical reaction resulting in terminal open circuit. Usage under the maximum operating temperature, 50%RH or less is required.
 - (6) Input each signal after the positive/negative voltage becomes stable.
- (7) Please keep the temperature within specified range for use and storage. Polarization degradation, bubble generation or polarizer peel-off may occur with high temperature and high humidity.



Safety

- (1) It is recommended to crush damaged or unnecessary LCDs into pieces and wash them off with solvents such as acetone and ethanol, which should later be burned.
- (2) If any liquid leaks out of a damaged glass cell and comes in contact with the hands, wash off thoroughly with soap and water.

Limited Warranty

Unless agreed between TRULY and customer, TRULY will replace or repair any of its LCD modules which are found to be functionally defective when inspected in accordance with TRULY LCD acceptance standards (copies available upon request) for a period of one year from date of shipments. Cosmetic/visual defects must be returned to TRULY within 90 days of shipment. Confirmation of such date shall be based on freight documents. The warranty liability of TRULY limited to repair and/or replacement on the terms set forth above. TRULY will not be responsible for any subsequent or consequential events.





Return LCM under warranty

No warranty can be granted if the precautions stated above have been disregarded. The typical examples of violations are :

- Broken LCD glass.
- PCB eyelet is damaged or modified.
- PCB conductors damaged.
- Circuit modified in any way, including addition of components.
- PCB tampered with by grinding, engraving or painting varnish.
- Soldering to or modifying the bezel in any manner.

Module repairs will be invoiced to the customer upon mutual agreement. Modules must be returned with sufficient description of the failures or defects. Any connectors or cable installed by the customer must be removed completely without damaging the PCB eyelet, conductors and terminals.